

Frequently Asked Questions

1. My child is not yet 6, can I still register?

Eco Explorers camp is designed for kids 6–10 years old. Your child must have turned 6 before they can participate in the camp. We appreciate your support of this policy as we strive to provide the very best experience for your child and the other children at the camp. Our curriculum and activities are designed for ages 6-10. Many of our activities require independent work. We are not staffed appropriately to provide individual attention to children younger than 6. We greatly appreciate your understanding and adherence to this policy.

2. What if our child misses a day of camp due to a vacation or change of plans?

We get it! Plans change. If you are not able to attend, please contact us PRIOR to the day of camp and your order will be refunded. Please make sure to notify us in advance as there is a waitlist in place. We are not able to provide refunds on the day of or after the fact.

3. What type of facility is the Demo Garden?

The Langley Demonstration Garden is located at the Derek Doubleday Arboretum. The camps are held outdoors. There is a picnic shelter with two picnic tables and four benches to seat up to 20 campers. The garden is exposed to natural and weather elements. There is a pit toilet on site with a hand washing station. There is no drinking water fountain in the garden. Camps run rain or shine. Please dress your children accordingly!

4. Do you have staff trained to accommodate special needs?

Although designed for fun, our camps are education based and require children to listen, follow instructions, and participate as a group. There are physical activity components in each camp. All participants are required to take part in all activities as a group. We do not have the ability to provide one-to-one instruction or support for individual needs. Our staff has First Aid Certification as required by WorkSafe BC.

5. Can my child attend if they have mild cold or flu symptoms?

Since this is a group camp, we suggest that your child stays home for the safety of other participants and educators.

6. Do you offer before and after care?

No, we are unable to provide supervision for children dropped off early or not picked up at the end of camp hours. If you are more than 15 minutes early or late in picking up your child, registration for any future camps will be cancelled and refunded.